



Vehicle Wrap Service Contract

This vehicle wrap service contact agreement is made on ____/____/____ between the customer _____ & the seller Merlin Printing, Inc.

Both parties agree to the following terms:

1. Design

Creative design is the property of Merlin Printing, Inc. and cannot be used, reproduced or distributed in any way without express written permission. Client retains ownership of logo, trademarks, slogans, etc. used within.

2. Client Supplied Design

While we will do our best to make customer supplied designs work, we are not responsible for layout location of said designs. We employ a staff of graphic designers who can work with a customer's in house designer to ensure accuracy in layout and designs. Depending on the scope of work or time spent on customer supplied designs, additional fees may apply.

3. Color Matching

Not all Pantone or PMS colors can exactly be duplicated by digital printing. We will do our best to match any specific color requests. Should you require a printed proof prior to printing, please notify us & we will arrange for a proof to be provided.

4. Proofing

Before any printing, you will have to approve either a digital or hard proof. You are responsible for any spelling, grammatical errors, number errors, etc. Please check these items carefully. We will NOT print until we have your approval.

5. Installation

A. Vehicle wraps are designed on a 2 dimensional template. Since we are printing and installing on a 3 dimensional surface, small variations from proof are normal. This is due to compound curves, indents, recesses, body lines, rivets, etc of the vehicle.

B. Seams & Overlaps; Wraps are printed on 54" wide material. Since most vehicles are larger than 54", seams and overlaps may be necessary. This is a normal part of the wrap process.

6. Cancellation Fee

Cancellations or requests to reschedule installation appointments without 72 hours notice prior to the installation date will result in \$250 fee.

7. Vehicle Preparation

The customer is responsible for ensuring the vehicle is "street clean." We recommend washing the vehicle one day prior to installation. Please make sure there is no wax or sealers used after this wash. A simple solution of water and dawn dish soap is recommended. If car has not been washed, a \$50.00 cleaning fee will apply and delivery time/day may be affected.

8. Vehicle Drop-Off

We prefer the vehicle to be dropped off the evening prior to installation. This will give the vehicle proper time to 1) acclimate to the inside temperature of our installation facility and 2) dry from inclement weather.

9. Pre-Inspection

At the time of drop off, one of our installers will complete a pre-inspection of your vehicle, similar to renting a car. A copy will be provided at your request.

10. Vehicle Pick Up

The customer will be notified one hour prior to the completion of the vehicle wrap job. Should the customer be unable to pick up the vehicle same day, please let our staff know at that time, and arrangements will be made to hold the vehicle til the agreed upon day. Any vehicle not picked up within 24 hours of job completion (or the agreed upon pick up day,) will incur a fee of \$50.00 per day until the vehicle is picked up.

11. Payment

For all services rendered, a 50% deposit is required before any design work is done or material is ordered. The 50% balance is due at the time of pickup (unless other arrangements have been made & approved in advance.)

The undersigned, being an authorized representative of the customer named on this form, hereby acknowledges that they have read & understood the terms set forth in this service contract & agree to adhere to the terms set forth.

(Signature) (Print Name)

_____/_____/_____
(Title) (Date)